

T² ON DEMAND: REMOTE PROGRAMMING

PRODUCT AVAILABILITY: Muse, Halo 2, SoundLens Synergy, Z Series, Halo, 3 Series, Xino

ENABLE T² ON DEMAND IN INSPIRE

T² On Demand must be enabled in the Inspire software. T² On Demand will default as disabled for all products, except IIC devices.

1. Launch **Inspire X**.
2. Select **Fitting Summary** on the left navigation bar.
3. Select the **T² On Demand** hyperlink in the Status box.
NOTE: T² On Demand will default to Disabled.
4. Select the check box for **Enable T² On Demand**.
5. Select the **blue numbered boxes** to choose the desired unlocking code.
NOTE: The unlocking code will default to #99.
6. Select the "i" information icon to open the T² On Demand Adjustment Worksheet.
7. Select **OK**.

T² On Demand provides a convenient way for professionals to address common patient issues, such as comfort and sound quality, from a remote location. The patient does not need to be in the office.

The feature allows the professional to make basic and permanent QuickFit adjustments using a Dual-Tone Multi-Frequency (DTMF) compatible phone.

The patient places the phone over the microphone of the hearing device to receive the DTMF adjustment commands.

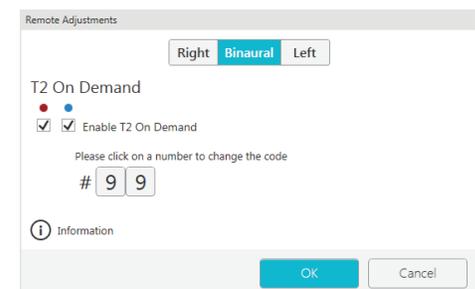
T² ON DEMAND REMOTE PROGRAMMING

The professional:

1. Calls the patient on a DTMF-compatible telephone.
NOTE: It is recommended that the professional complete troubleshooting prior to initiating adjustments via T² On Demand, including identifying: ear(s) involved, memory, and complaint.
2. Instructs the patient to find a quiet environment (+15 S/N) and hold the telephone in close proximity to the ear wearing the hearing aid that requires an adjustment.
3. Enters the **unlocking code** on the phone to begin the programming session.
4. Asks the patient if two tones are heard.
NOTE: If patient does not hear the tones, instruct the patient to move the phone closer to the hearing aid microphone. The patient does not need a DTMF-compatible telephone.
5. Enters **#06** on the telephone to change memories until the patient reports that they have heard the correct memory indicator.
6. Enters the appropriate **programming code** on the telephone to adjust the frequency response according to the patient's comments.
NOTE: Each programming change is an adjustment of 2 dB.
7. Instructs the patient to move the telephone to the other ear and repeats the above process, if binaural adjustments are necessary.
8. Enters **#01** to commit changes to the hearing aid permanently.
9. Selects **#09** to end the programming session and lock the hearing aid.

Status	
Feedback Canceller	▶ Successful
Self Learning	▶ Off
Experience Level	▶ 3
T2 On Demand	▶ #99
Power-On Delay	Short ▼

Fitting Summary Screen: T² On Demand



Remote Adjustments

Right Binaural Left

T2 On Demand

Enable T2 On Demand

Please click on a number to change the code

9 9

Information

OK Cancel

T² On Demand Remote Adjustments

T² COMMANDS

COMMAND	CODE
Unlock	#99
Memory Increment	#06
Repeat	#00
Discard	#02
Commit Changes	#01
End Session (Lock)	#09

T² ADJUSTMENTS

COMMAND	CODE
Decrease Lows (<500 Hz)	#13
Increase Lows (<500 Hz)	#16
Decrease Lows (<1500 Hz)	#11
Increase Lows (<1500 Hz)	#14
Decrease Highs (>2000 Hz)	#12
Increase Highs (>2000 Hz)	#15
Decrease Gain (all Hz's)	#18
Increase Gain (all Hz's)	#10
Decrease Output (all Hz's)	#21
Increase Output (all Hz's)	#24