

MUSE IQ RECHARGEABLE SYNERGY CHARGER TUTORIAL

PRODUCT AVAILABILITY: Muse iQ Rechargeable

The Synergy Charger operates as a charging station, dry aid kit and case for Muse iQ Rechargeable hearing aids. The Synergy Charger is equipped with LED lights to indicate charging status for both the hearing aids and the onboard battery.

SYNERGY CHARGER HEARING AID LED INDICATORS

The front of the Synergy Charger is equipped with two LED indicators to provide information about the charging of the Muse iQ Rechargeable lithium-ion hearing aids.

1. When the Muse iQ Rechargeable hearing aids are inserted into the Synergy Charger, the front LED lights will glow green to indicate the hearing aids are successfully charging.
2. When the hearing aids are fully charged, the front LED lights will be solid green to indicate a full charge.
3. If there is an issue with charging and the hearing aids are in fault state, the front LED lights will blink red.

NOTE: If a fault state is detected, remove the hearing aids from the charger, wait until the LEDs turn off, and re-insert the hearing aids into the charger. If the fault state continues, contact your hearing professional.

When fully charged, the onboard battery of the Synergy Charger can charge the Muse iQ R hearing aids three full times.



Synergy Charger Hearing Aid LED Indicators

SYNERGY CHARGER ONBOARD BATTERY LED INDICATORS

The back of the Synergy Charger is equipped with four LED indicators to provide information about the charging of the battery onboard the Synergy Charger. The onboard battery allows charging of the hearing aids to occur, while the Synergy Charger is away from a power source.

1. Four solid green lights indicate the charger is plugged into a power source and is fully charged

NOTE: When charging without the power cord, the back LEDs will turn off after 10 seconds to preserve battery life of the case.

2. Four solid lights indicate the battery has more than 75% charge
3. Three solid lights indicate the battery has less than 75% charge
4. Two solid lights indicate the battery has less than 50% charge
5. One blinking light indicates that the charge is low, and the



Synergy Charger Onboard Battery LED Indicators

Synergy Charger should be connected to a power source to charge the onboard battery.

NOTE: When plugged into a power source, both the hearing aids and onboard battery will charge simultaneously. Once hearing aids are fully charged through the use of the onboard battery, both the front and back LED lights will turn off, to preserve battery.

GOOD TO KNOW

1. If the Synergy Charger is not plugged in and runs out of charge, the hearing aids will turn ON in the charging case.
2. Hearing aids are safe to be kept in the Synergy Charger as they cannot overcharge.
3. Charging will occur with the lid open or closed.

NOTE: It is recommended to keep the charger lid closed to preserve the desiccant puck and to use as a dehumidifier when the desiccant puck is in place.

4. Unplug the charger when not in use.