

SURFLINK MOBILE 2: HANDS-FREE CELL PHONE USE

PRODUCT AVAILABILITY: Z Series, 3 Series wireless, Xino wireless, Wi Series

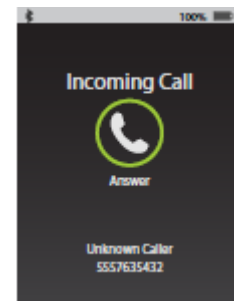
SurfLink Mobile 2: Hands-Free Cell Phone Use assumes that SurfLink Mobile 2 setup has been completed. Refer to the *SurfLink Mobile 2: Setup QuickTIP* available via Inspire Online for additional information regarding SurfLink Mobile setup.

No-Look Answering allows the patient to answer a phone call without looking at the display screen on their SurfLink Mobile 2.

RECEIVING AN INCOMING CALL WITH SURFLINK MOBILE 2

- When an incoming call occurs, the Phone Call screen will interrupt the current SurfLink Mobile 2 screen.
 - » To answer the incoming call, select **Answer**.
 - » To reject the incoming call, select **Do Not Answer**, the **Volume Control Buttons** or the **Power** mechanical button.

NOTE: A call may also be accepted/rejected on the cell phone.
- Select **End Call** to end the incoming call (either on SurfLink Mobile 2 or the cell phone).
- SurfLink Mobile 2 will return to the previous SurfLink Mobile 2 screen once the phone call has ended.



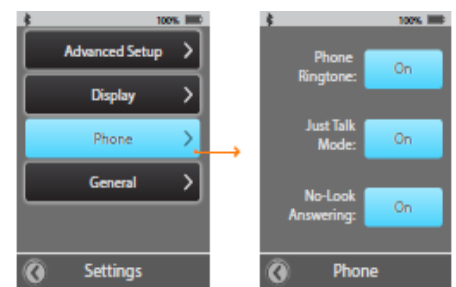
Phone Call Screen

SURFLINK MOBILE 2 NO-LOOK ANSWERING

- Setup: Select **Settings**, then **Phone**, then **No-Look Answering ON** to enable No-Look Answering.

NOTE: No-Look Answering defaults OFF
- When an incoming call occurs, the Phone Call screen will interrupt the current SurfLink Mobile 2 screen.
 - » To answer the incoming call, select **anywhere** on the screen.
 - » To reject the incoming call, select the **Volume Control Buttons** or the **Power** mechanical button.

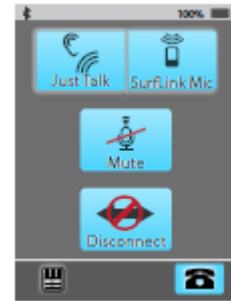
NOTE: A call may also be accepted/rejected on the cell phone.
- Select **End Call** to end the incoming call (either on SurfLink Mobile 2 or the cell phone).
- SurfLink Mobile 2 will return to the previous SurfLink Mobile 2 screen once the phone call has ended.



No-Look Answering Setup

MAKING AN OUTGOING CALL WITH SURFLINK MOBILE 2

1. Initiate the outgoing call from the cell phone.
2. The Phone Call screen will interrupt the current SurfLink Mobile 2 screen.
3. If desired, user can select **Mute** to mute their own voice.
4. Select **End Call** to complete the incoming call (either on SurfLink Mobile 2 or the cell phone).
5. SurfLink Mobile 2 will return to the previous SurfLink Mobile 2 screen once the phone call has ended.



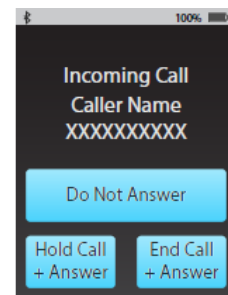
Managing Voice Pick-Up Options

MANAGING VOICE PICK-UP OPTIONS

1. After the incoming call has been answered, select **JustTalk** OR **SurfLink Mic** for streaming of the phone call.
 - » **Just Talk:** Hearing aids act as both a microphone and receiver to provide a binaural, hands-free phone call experience.
 - » **SurfLink Mic:** Uses the microphones on the SurfLink Mobile 2 to transmit the users voice; this is recommended when the user is in noisy environments.
2. If desired, user can select **Mute** to mute their own voice.
3. Select **End Call** to end the incoming call (either on SurfLink Mobile 2 or the cell phone).
4. SurfLink Mobile 2 will return to the previous SurfLink Mobile 2 screen once the phone call has ended.

ACCEPTING CALL WAITING

1. The **Phone Call** screen will interrupt the current SurfLink Mobile 2 screen.
2. If a second call is received while in an active phone call, select the desired option:
 - » **Do Not Answer**
 - » **Hold Call + Answer** will place the current call on hold and allow the patient to answer the incoming call. When selected, toggle between the two calls by selecting **Swap Call** if desired.
 - » **End Call + Answer** will end the current call and answer the incoming call.



Call Waiting Screen