



# Quick Start Guide

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*Congratulations on your  
journey to better hearing*

Muse iQ<sup>R</sup>

LITHIUM-ION



The  
American  
Hearing  
Company

At Starkey, we believe that to hear better is to live better.



**Muse™ iQ Rechargeable** hearing aids help you stay connected to the people and things you love most. **Muse iQ R** offers Starkey®'s most advanced technology with supreme sound quality and features, customizable to fit your unique hearing needs.

### *Get the most out of your hearing aids*

Please visit [starkey.com/care](https://starkey.com/care) for additional tools and resources including:

- Instructional videos
- Operations manuals
- Product brochures



# Charging Your Hearing Aids

Fully charge your rechargeable system before first use. Plug the charger into the wall with the provided cord and plug. Then insert the hearing aids into the charger until the LEDs change from glowing to solid.

- Place your hearing aids in the charger with the earbud resting inside the case
- Your hearing aids will turn off automatically
- Note: The LEDs corresponding to each hearing aid:
  - Glowing Green = Charging
  - Solid Green = Fully Charged\*
  - Blinking Red = Fault State – Remove from charger, wait until LED turns off and re-insert hearing aids. If Fault State continues, call your clinician.
- Charging occurs with the lid open or closed
- Your hearing aids will be completely charged in under 3.5 hours

*\* If you are charging without cord, the LEDs will turn off when charged, to save battery.*

- It is safe to keep them in the charger after they are fully charged and any time you are not wearing them



- If you will not be wearing your hearing aids for an extended period of time (i.e. weeks) remove the plug from the charger and the hearing aids from the charging ports. You will need to manually power the hearing aids off by pressing the rocker switch for three seconds. You may store them in the reservoir
- Your hearing aids will automatically power on when removed from the charger
- When charging without the charger cord the LEDs will turn off when the hearing aids are fully charged
- To refresh LEDs when the charger is not plugged in, remove a hearing aid from the charging port for three seconds and then replace it in the charger (refresh lasts 10 seconds only – then LEDs will turn off again)

## Power On & Off

### TO TURN ON:

Your hearing aids will automatically turn on when it is removed from the charger.

If it is manually powered off, a short press to the top of the rocker switch will turn on your hearing aids.

### TO TURN OFF:

Your hearing aids will automatically turn off when you place it into the charger.

To manually turn off your hearing aids press and hold the top or bottom rocker switch for 3 seconds.

## System Care

### HEARING AID CARE

Keep your hearing aids clean. Heat, moisture and foreign substances can result in poor performance.

- Use a cleaning brush or soft cloth to clean debris from around the user control, microphone and battery compartment.
- Inspect the receiver, earbud or ear tip, and wax guard regularly.
- Never use water, solvents, cleaning fluids or oil to clean your hearing aids.

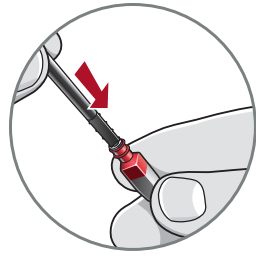
## Helpful Hints

- Do not take apart your hearing aids or insert the cleaning tools inside them.
- When not in use, place your hearing aids in the storage container and store:
  - In a dry, safe place
  - Away from direct sunlight and heat to avoid extreme temperatures
  - Where you can easily find them
  - Safely out of reach from children and pets

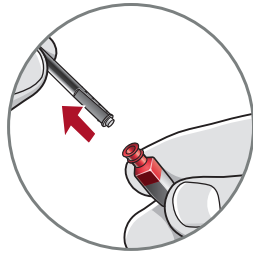
## Hear Clear™ Receiver Wax Guards

RIC hearing aids integrate disposable Hear Clear earwax protection. The innovative wax guards prevent earwax accumulation in the hearing aid receiver. When you need to replace your wax guards, please follow the instructions below.

1. Insert yellow end of the application stick into used wax guard in hearing aid.
2. Pull outward on stick to remove used wax guard.
3. Use opposite end of stick to firmly insert clean wax guard into hearing aid.
4. Pull outward to remove stick and discard.



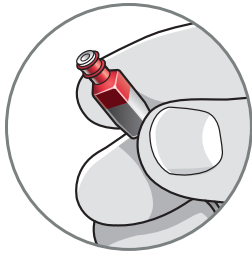
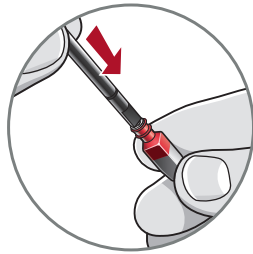
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## CHARGER CARE

Keep your charger clean. Heat, moisture and foreign materials can result in poor performance.

- Use the provided cleaning brush to keep the charging ports clear of debris.
- Do not use water, solvents or cleaning fluids to clean the charging ports.
- Keep lid closed as much as possible to avoid dust and debris buildup.
- Store your charger in a clean and dry location i.e., a dresser or shelf rather than the bathroom or kitchen.

To ensure the longest life of your rechargeable hearing aid batteries and the batteries in the charger:

- Fully charge hearing aid batteries every night
- Do not expose to excess heat, i.e., on a window sill or in a hot car

# Hearing Aid Information

Hearing Aid Serial #: R \_\_\_\_\_ L \_\_\_\_\_

Charger Serial #: \_\_\_\_\_

Warranty expiration date: \_\_\_\_\_

Memory settings, if applicable: \_\_\_\_\_

Memory #	Environment/ Listening Situation	Beep/Indicator

.....  
Special instructions: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Clinician: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Product specification may be obtained from your clinician.

Attention Clinicians: For product specification please visit [gov.StarkeyPro.com](http://gov.StarkeyPro.com).

## M/T Ratings

	M	T
Muse iQ RIC Rechargeable	4	3





The  
**American  
Hearing  
Company**

Veteran technical support line\*:

**(800) 211-7789**



[www.starkey.com](http://www.starkey.com)

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\*For technical support of hearing devices with wireless connectivity