

# 2019 Product Portfolio Reference Guide

| GOVERNMENT SERVICES |

## PRODUCT OPTIONS

T Tinnitus Technology

P Absolute Power/Power Products

C CROS System

R Rechargeable Option

TC Telecoil



### Thrive™ 2.4 GHz + NFMI\* TECHNOLOGY

### Synergy 900SYNC TECHNOLOGY

#### livio<sup>AI</sup><sup>R</sup>



RIC R  
T P C R TC

#### livio<sup>AI</sup> | livio



micro RIC 312  
T P



RIC 312  
T P C



BTE 13  
T C TC

2400 wireless

#### Livio AI R, Livio AI and Livio Standard Color Options



#### Picasso



ITE  
T TC



ITC/HS  
T TC



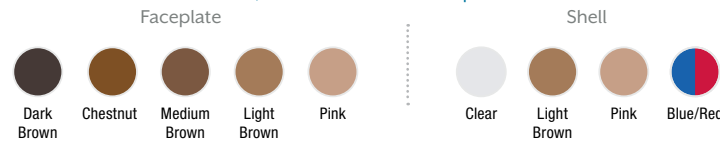
CIC  
T



IIC  
T

i2400 wireless

#### ITE, ITC/HS and CIC Color Options



#### Muse iQ<sup>R</sup>



RIC R  
T P C R TC



micro RIC 312t  
T P C TC



mini BTE 312  
T C TC



Power+ BTE 13  
T P C TC

i2400 wireless

#### Muse iQ R and Muse iQ Standard Color Options



## STARKEY HEARING TECHNOLOGIES ACCESSORIES

Compatible with Livio AI R, Livio AI and Livio



#### Thrive™ Hearing Control app

Users can easily view and manage their health information with the **Thrive Hearing Control app** and receive daily feedback on their progress by viewing their Thrive Wellness Score. This full-featured, user-friendly app allows patients to see activity progress via the Body Score, and the benefits of wearing hearing aids to their mental fitness via the Brain Score. It also now provides a variety of information services.

## SURFLINK® ACCESSORIES

Compatible with Picasso, Muse iQ R and Muse iQ

Our line of SurfLink wireless accessories help you listen to the things you want to hear, and tune out the things you don't. Compatible with many hearing aid styles, our accessories offer seamless connectivity between devices, allowing you to hold carefree conversations in any type of complex listening environment.

With many opportunities to customize, set preferences and manage features, SurfLink accessories provide the personalization and control you want - no matter your lifestyle.



| TV Streamer | | Remote Mic Plus | | Mini Remote Mic | | Remote Control |



| SurfLink Mini Mobile |



| SurfLink Remote Microphone 2 |



| SurfLink Remote |



| SurfLink Mobile 2 |




| SurfLink Media 2 |




\*Excludes micro RIC 312.

May | Contract VA791-14-D0018


## CUSTOM



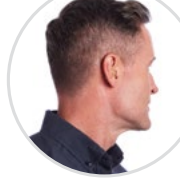
**IIC**  
Invisible-In-Canal  
Picasso IIC



**CIC**  
Completely-In-Canal  
Picasso CIC



**ITC/HS**  
In-The-Canal/  
Half Shell  
Picasso ITC/HS



**ITE**  
In-The-Ear  
Picasso ITE

## CUSTOM VENT CHART

VENT NAME	APPROXIMATE SIZE
No Vent	N/A
Pressure	1.6mm
Mini Vent	2.18mm
Variable Vent	2.64mm
Variable Vent	3.3mm
IROS	Varies
Mini SAV	2.18mm
SAV	3.3mm
SAV	2.64mm

## STANDARD



**RIC**  
Receiver-In-Canal




Livio AI/Livio  
micro RIC 312




Livio AI/Livio  
RIC 312




Muse iQ  
micro RIC 312t



**RICR**  
Receiver-In-Canal  
Rechargeable



Livio AI/Livio R



Muse iQ R



**BTE**  
Behind-The-Ear



Livio AI/Livio  
BTE 13



Muse iQ mini  
BTE 312

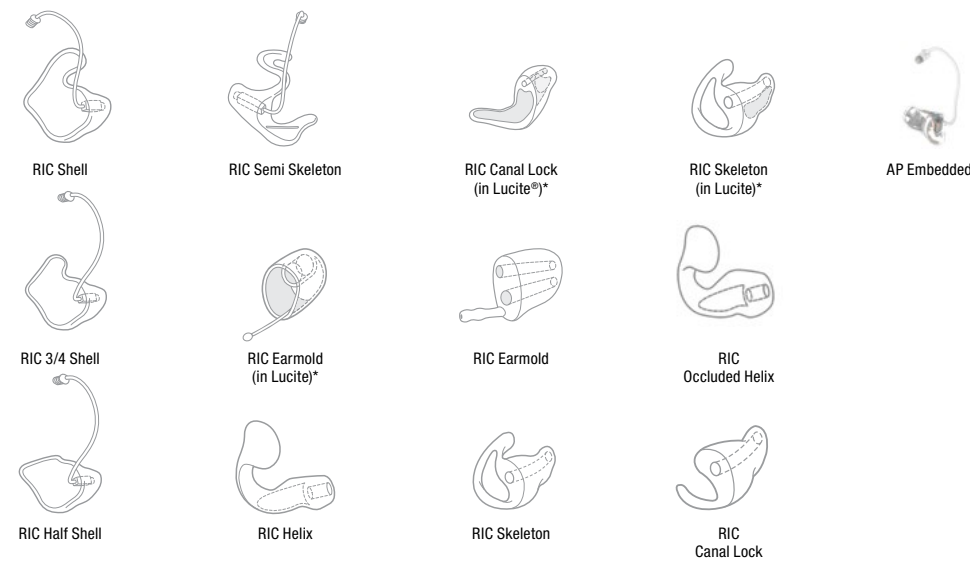


Muse iQ Power+  
BTE 13

## EARMOLD OPTIONS

### Custom RIC Earmolds

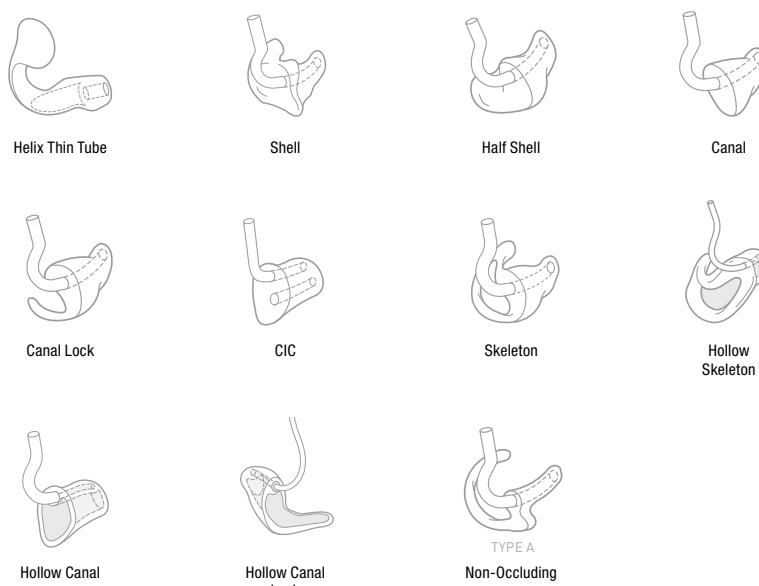
Styles



\*These products default to hollow when ordered in Lucite.

### BTE/Thin Tube Earmolds

Styles



### Stock Comfort Buds in RIC and Thin Tube Solutions

Styles



### Stock Solutions

Styles



Contact us

Customer Support • (866) 418-6928

Veteran Technical Support • (800) 211-7789\*

For all Livio AI product information:  
[StarkeyPro.com/government/livio-ai](http://StarkeyPro.com/government/livio-ai)

For other products and training opportunities:  
[Gov.StarkeyPro.com](http://Gov.StarkeyPro.com)

\*For technical support of hearing aids with wireless connectivity only.

## EARMOLD VENT CHART

VENT NAME	APPROXIMATE SIZE
Small	1.0mm
Medium	1.6mm
Large	2.35mm
Select-A-Vent	2.55mm
Extra Large	3mm
Open Fit	As Large as Canal Allows

Note: Vent size is limited by ear anatomy.



For Livio AI, Livio and Thrive Hearing Control app and iOS/Android compatibility information, please visit [starkey.com/thrive-hearing](http://starkey.com/thrive-hearing). Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Apple, the Apple logo, iPhone, iPad, iPod touch, App Store and Siri are trademarks of Apple Inc., registered in the U.S. and other countries. Google Play and Android are trademarks of Google Inc. All trade names and trademarks are properties of their respective owners.